



FORRESTER

B2B Summit North America 2024

Austin & Digital

May 5, 2024 – May 8, 2024

Agenda downloaded: June 07, 2026 09:08:11 PM ET

Bold Starts, May 5

1:30 pm – 4:45 pm CDT	<p>Forrester Women's Leadership Program (In-Person Only)</p> <p>Speakers: Gretchen O'Hara, Vice President of Worldwide Channels and Alliances, Splunk Raji Srinivasan, Jack R. Crosby Regents Chair in Business Administration, UT Austin Lynn Teo, Chief Marketing Officer , Northwestern Mutual Kim Lasseter, Global Director, Google Cloud Partner Advantage Program Design & Strategy , Google Cloud Maria Chien, VP, Principal Analyst, Forrester Lisa Singer, VP, Principal Analyst, Forrester</p>
2:00 pm – 3:30 pm CDT	<p>Forrester Certification Workshop: Optimize The Revenue Process For Growth (In-Person Only)</p> <p>Speakers: Terry Flaherty, VP, Principal Analyst, Forrester Jenna Wohead, Director, Product Management, Forrester</p>
3:30 pm – 4:15 pm CDT	<p>Assessing GenAI Use Cases: What Should You Do? (In-Person Only At The Fairmont)</p> <p>Speakers: Kathleen Pierce, Principal Analyst, Forrester</p>
4:30 pm – 5:15 pm CDT	<p>Musical Experience: Team Anthem</p>
5:00 pm – 6:00 pm CDT	<p>Executive Leadership Exchange (Invite-Only): ELE Welcome Reception</p> <p>Speakers: Nick Buck, VP, Executive Partner, Forrester</p>
5:30 pm – 7:00 pm CDT	<p>Poolside Welcome Reception (In-Person Only)</p>

Monday, May 6

8:00 am – 9:15 am CDT	<p>Forrester Certification Workshop: Plan For Audience Centricity</p> <p>Speakers: Barbara Winters, VP, Principal Analyst, Forrester Jenna Wohead, Director, Product Management, Forrester</p>
9:30 am – 10:00 am CDT	<p>Welcome & Opening Remarks</p> <p>Speakers: George Colony, CEO, Forrester</p>
10:00 am – 10:30 am CDT	<p>Keynote: A New Generation Of Buyers Will Force B2B Reinvention</p> <p>Speakers: Amy Hayes, VP, Research Director, Forrester</p>
10:30 am – 11:00 am CDT	<p>Keynote: Actions Speak Louder Than Words: What Customer-Obsessed Companies Do Differently</p> <p>Speakers: Amy Bills, VP, Principal Analyst, Forrester</p>

Monday, May 6

11:00 am – 12:00 pm
CDT

Marketplace Break & Networking

11:10-11:20 am - Mediafly: [How To] Incorporate Value Into Every Buyer Engagement

Speakers: Lindsey Tighgart, CMO, Mediafly

11:10-11:20 am - Openprise: Trust Issues? It's Not You, It's Your Data

Speakers: Mike Ni, CMO, Openprise

11:25-11:35 am - Emerald Studio: Content Storytelling: Engaging Buyers, Generating Leads

Speakers: Alexis Carroll Cline, Director of Content Strategy, Emerald Studio Cristina Puscas, Account Director, Emerald Studio

11:25-11:35 am - Stensul: How Shell Energy Made Its Marketing Creation Efficient

Speakers: Christian Bianchi, Digital Marketing Integration Manager, Shell Energy Noah Dinkin, Founder and CEO, Stensul

11:40-11:50 am - Exclaimer: In 2024, Demand And Brand Go Hand In Hand

Speakers: Carol Howley, CMO, Exclaimer

11:40-11:50 am - Knak: How To Scale Email And Landing Page Creation

Speakers: Andrea Vivic, Senior Product Marketing Director, Knak

Monday, May 6

12:00 pm – 12:30 pm
CDT

Breakout Sessions	
DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH	ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES
Accelerate Growth With A Customer-Obsessed Strategy Speakers: Matthew Selheimer, VP, Research Director, Forrester	Drive Business Success By Improving Your Customers' Experiences Speakers: Judy Weader, Principal Analyst, Forrester
DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE	DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE
#NowHiring: Frontline Marketing Leaders For Lifecycle Revenue Results Speakers: John Arnold, Principal Analyst, Forrester	Your MQL-Centric Culture Costs Millions: Embracing The Business Value Of Buying Groups Speakers: Terry Flaherty, VP, Principal Analyst, Forrester
EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES	DRIVE SCALE WITH DATA AND TECHNOLOGY
Choose Your Go-To-Market Strategy Wisely — It Impacts Everything Speakers: Katie Fabiszak, VP, Principal Analyst, Forrester	Reignite Your Sales And Marketing Data Strategy Speakers: Brett Kahnke, Principal Analyst, Forrester
DRIVE SCALE WITH DATA AND TECHNOLOGY	ACTIVATE BUYER AND CUSTOMER INSIGHTS
Segment Your Market By Buyer Needs To Find Your Ideal Customer Speakers: , , Forrester	Using Product Analytics To Guide Customer-Focused Product Decisions Speakers: Tony Plec, Principal Analyst, Forrester
ACTIVATE BUYER AND CUSTOMER INSIGHTS	REINVENT LEADERSHIP, SKILLS AND TEAMS
Diagnose And Manage Customer Health To Boost Retention, Expansion, And Advocacy Speakers: Shari Srebnick, Principal Analyst, Forrester	Align Your Ecosystem Vision To Grow In Today's Dynamic Market Speakers: Maria Chien, VP, Principal Analyst, Forrester
REINVENT LEADERSHIP, SKILLS AND TEAMS	
Building A Connected Messaging Team That Drives Aligned Organizational Value Speakers: Barry Vasudevan, VP, Principal Analyst, Forrester Ian Bruce, VP, Principal Analyst, Forrester	

Monday, May 6

12:40 pm – 1:10 pm
CDT

Case Study Sessions (In-Person Only)

Bigtincan: How Uber Eats Puts The Coach In Coaching

Speakers: Angela Apple, Global Head of Sales Enablement, Uber Eats

Bombora: Siemens Utilizes Opportunity-Based Marketing Surpassing ABM Limitations

Speakers: Alyson Burke, Director of Intent Data & Reporting, Siemens Digital Industries

Cvent: 6sense Transforms Meetings With JiffleNow By Cvent

Speakers: EJ Oelling, Vice President, ABX, 6sense

Digitalzone: The 2024 State Of Demand Gen

Speakers: Eboni Ryan, VP of Marketing , Digitalzone Liz McComas, Team Director, Media Direct, ROI-DNA

Impartner: How Palo Alto Networks Scales Marketing With Partners

Speakers: Stephanie Zembal, Sr. Manager Channel Marketing, Palo Alto Networks Lindsay Jensen, Sr. Director of Partner Strategy and Growth, Impartner

Lead2Pipeline: Proofpoint's 200% Pipeline Acceleration With Full-Funnel Programs

Speakers: Chadia Sparrer, Senior Manager, Demand Generation at Proofpoint , ,

Leadspace: Pure Storage Revenue GTM: Global ABM/Territory Targeting

Speakers: Laurie Cremona Wagner, Vice President, Marketing Operations and Strategy, Pure Storage Marge Brea, President, Leadspace

Outreach: Navigating the Evolving Landscape of the Account Executive

Speakers: Stephen Oommen, VP, Strategic & Enterprise Sales, Outreach Kelly Shara, Senior Client Account Executive, Outreach

Salesforce: Drive Marketing And Sales Alignment With Trusted AI And Connected Data

Speakers: Neha Shah, Sr. Director Product Marketing, Salesforce Gigi Stepanyan, Senior, Specialist SE, Salesforce Nathan Maphet, VP, Head of Product, Marketing Cloud Account Engagement, Salesforce Marcos Duran, Sales and Marketing Automation Consultant, Sercante

TechTarget: How Broadvoice Is Building Its Revenue Waterfall Fueled By Intent

Speakers: Malachi Threadgill – old profile, VP of Growth and Product Marketing, Broadvoice John Steinert, CMO, Informa TechTarget

Monday, May 6

1:10 pm – 2:25 pm
CDT

Lunch & Marketplace Break

1:10-1:40 pm - Assessing GenAI Use Cases: What Should You Do? (In-Person Only At The Marketplace)

Speakers: Kathleen Pierce, Principal Analyst, Forrester

1:15-1:25 pm - Highspot: Enable The Impossible — Drive Behavior Change At Scale

Speakers: Kelly Lewis, Vice President of Revenue Enablement, Highspot

1:30-1:40 pm - Integrate: Guardians Of The Data Galaxy: Connecting And Safeguarding Your Demand Gen Investment

Speakers: Justin Eisner, Vice President of Technical Consulting, Integrate

1:45-1:55 pm - Outreach: How To Win With An Account-Based Approach To Selling

Speakers: Liz Dailing, VP, Product & Marketing Strategy, Outreach

1:45-1:55 pm - Forrester: Align To Accelerate With Forrester Decisions

Speakers: Brigitte Majewski, VP, Research Director, Forrester

2:00-2:10 pm - Salesforce: Elevate Your B2B Marketing With Generative AI

Speakers: Mary Nell Williams, Senior, Specialist SE, Salesforce

2:00-2:10 pm - Forrester: Meet Izola, The GenAI Tool For Trusted Answers

Speakers: Doug Washburn, Vice President, Product Management, Forrester

2:15-2:25 pm - Forrester: Maximize Demand Content Across The Buyer's Journey

Speakers: Vikram Sehgal, VP, Research Director, Forrester Jon Erickson, VP, Total Economic Impact (TEI), Forrester

1:10 pm – 2:25 pm
CDT

Executive Leadership Exchange (Invite-Only): ELE Exclusive Q&A with ROI Winner Verizon Business Private Lunch

Speakers: Nick Buck, VP, Executive Partner, Forrester Mike Cingari, SVP - Customer Experience, Marketing Operations & Strategy, Verizon Business Nitin Ahuja, Senior Director of Technology Strategy , Verizon Business

Monday, May 6

2:25 pm – 2:55 pm
CDT

Breakout Sessions	
DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH	DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH
Get Ready For The GenAI Revolution: Assessing Readiness And Prioritizing Adoption Speakers: Ian Bruce, VP, Principal Analyst, Forrester	Program Of The Year: Marketing Executive Speakers: Dan MacAvoy, Vice President of Digital Marketing, HCLTech Karen Tran, Principal Analyst, Forrester
DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH	ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES
Orchestrate Customer-Obsessed Growth With The Partner Ecosystem Speakers: Kathy Contreras, VP, Principal Analyst, Forrester Stephanie Sissler, VP, Principal Analyst, Forrester	Silos To Synergy: Align Marketing, Sales, And Product For Experience-Fueled Growth Speakers: Rani Salehi, Principal Analyst, Forrester
ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES	DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE
Program of the Year: Customer Engagement Speakers: Mark Boothe, CMO, Domo Amy Bills, VP, Principal Analyst, Forrester	Everyone Is Talking About Leaving MQLs, But Is Anyone Actually Doing It? Speakers: Jeannette Leong, VP, Marketing, Zendesk Jeremy Schwartz, Sr. Manager, Global Lead Management and Strategy, Palo Alto Networks Dannielle Beaupré, Senior Director, Lifecycle Revenue Marketing & Strategic Programs, Siemens Digital Industries Software Terry Flaherty, VP, Principal Analyst, Forrester
EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES	EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES
The Digital Disruption Of B2B Sales: New Motions For A New Reality Speakers: Steve Silver, VP, Research Director, Forrester Rick Bradberry, Principal Analyst, Forrester	Assess Your Go-To-Market Strategy Maturity: An Interactive Lab Speakers: Katie Fabiszak, VP, Principal Analyst, Forrester
DRIVE SCALE WITH DATA AND TECHNOLOGY	DRIVE SCALE WITH DATA AND TECHNOLOGY
Fueling Data Literacy: Igniting Curiosity And Shifting Mindsets Speakers: Brittany Viola, Analyst, Forrester Kim Herrington, Senior Analyst, Forrester	Winning With AI: Transforming Go-To-Market Capabilities Speakers: Katie Linford, Principal Analyst, Forrester
ACTIVATE BUYER AND CUSTOMER INSIGHTS	REINVENT LEADERSHIP, SKILLS AND TEAMS
From Ideal To Real: Implementing Your ICP For Audience Segmentation And Success (In-Person Only) Speakers: Kelvin Gee, Principal Analyst, Forrester Nick Buck, VP, Executive Partner, Forrester , , Forrester Tony Plec, Principal Analyst, Forrester Eric Zines, Principal Analyst, Forrester	Optimizing Sales Culture: How High-Performing Teams Get It Right Speakers: Peter Ostrow, VP, Principal Analyst, Forrester Katy Tynan, VP, Principal Analyst, Forrester
REINVENT LEADERSHIP, SKILLS AND TEAMS	
Designing Your Operating Model For Customer-Obsessed Growth Speakers: Laura Cross, VP, Principal Analyst, Forrester	

Monday, May 6

3:05 pm – 3:35 pm
CDT

Case Study Sessions (In-Person Only)

6sense: Intent Data + Internal Alignment = Success At Iron Mountain

Speakers: Jack Speyer, Marketing Ops Director, Iron Mountain Scott Stano, Senior Manager for Demand Optimization in the Americas, Iron Mountain

Clodz: Win-Loss Secrets From commercetools' CMO

Speakers: Spencer Dent, Co-founder & Co-CEO, Clodz Jen Jones, CMO, commercetools

LeanData: Escaping The Funnel: Nvidia And Buying Groups

Speakers: Aristomenis Capogeannis, Senior Director, Enterprise Revenue Marketing, NVIDIA

Ledger Bennett: GE Vernova's Five-Day ABM Plan To Activation

Speakers: Anna Harris, VP of Brand Strategy, Ledger Bennett Tracy Swartzendruber, Vice President, Marketing – Power Generation and Oil & Gas, GE Vernova

NetLine: How Intercept Creates Demand-Generating Experiences Using Intent Data

Speakers: Andrew Au, Managing Partner, Intercept David Fortino, General Manager, NetLine Josh Baez, Sr. Manager of Demand Generation, NetLine

Optimizely: Marketing In The Age Of AI

Speakers: Ben Pollack, Vice President of Digital Marketing, Unisys Shafqat Islam, Chief Marketing Officer, Optimizely

Outreach: Turning the Art of Forecasting into a Science

Speakers: Sheri Hedlund, VP, Enterprise Sales, Outreach

pharosIQ: Turning Top-of-Funnel Into Pipeline: A Case Study On How Intent-Driven Content Syndication Leads Turn Into Revenue

Speakers: Kate Mahajoudeen, Senior Director, Growth Marketing , Comcast Business Marty Fettig, Executive Vice President of Sales, pharosIQ

Salesforce: Your AI Playbook For Sales Productivity And Growth

Speakers: Amber Armstrong, Chief Marketing Officer, Sales Cloud, Salesforce Katie Campbell, Product Marketing Director, Salesforce Julian Azzam, Senior Manager Sales Ops & Products, Southwest Airlines

ZoomInfo: How AI Can Turn Intent Into Sales, Faster

Speakers: Bryan Law, Chief Marketing Officer, ZoomInfo Shannon Duffy, Chief Marketing Officer, Asana

Monday, May 6

3:35 pm – 4:30 pm
CDT

Marketplace Break & Networking**3:40-3:50 pm - Enlyft: Radically Transform Your ICP Fit For GTM Success**

Speakers: Lokesh Dave, Enlyft, CEO Michael Schultz, CMO and ICP Evangelist, Enlyft

3:40-3:50 pm - INFUSE: The Long Game: Resetting Expectations For Buyers And Sellers In A Skeptical Market

Speakers: Victoria Albert, VP of Marketing, INFUSE

3:55-4:05 pm - Modern: Doing More With Less: How Three Marketing Leads Shook Things Up

Speakers: Nicola Ray, CEO, Modern

3:55-4:05 pm - Salesloft: Unlock Efficiency And Revenue Outcomes With Salesloft Rhythm

Speakers: Linda Su, Solutions Product Marketing Lead, Salesloft

4:10-4:20 pm - Writer: Real-World AI Use Cases To Accelerate Content And Drive ROI

Speakers: Anne Veit, GVP, Head of Product Strategy, Razorfish Andrew Racine, VP of Marketing, Writer

4:10-4:20 pm - Vivun: Five Transformative Insights That Elevate Product And GTM Strategies

Speakers: Jarod Greene, CMO, Vivun

3:35 pm – 4:20 pm
CDT

Analyst-Led Roundtables (In-Person Only)**Engage Effectively With The New Generation Of Buyers**

Speakers: Amy Hayes, VP, Research Director, Forrester

Why And How You Should Invest In Customer Obsession

Speakers: Amy Bills, VP, Principal Analyst, Forrester

How To Move From MQLs To Buying Groups

Speakers: Terry Flaherty, VP, Principal Analyst, Forrester Amy Hawthorne, VP, Principal Analyst, Forrester

Sales Culture: The Good, Bad, And Ugly

Speakers: Katy Tynan, VP, Principal Analyst, Forrester Peter Ostrow, VP, Principal Analyst, Forrester

Assessing Your Readiness For The GenAI Revolution

Speakers: Ian Bruce, VP, Principal Analyst, Forrester

Monday, May 6

4:30 pm – 5:00 pm CDT	Guest Keynote: Geraldine Tunnell, CMO, Dell Technologies Speakers: Geraldine Tunnell, Chief Marketing Officer, Dell Technologies Bob Safian, Advisor and Podcast Host, The Flux Group
5:00 pm – 5:30 pm CDT	Return On Integration Honors Speakers: Nitin Ahuja, Senior Director of Technology Strategy , Verizon Business Mike Cingari, SVP - Customer Experience, Marketing Operations & Strategy, Verizon Business
5:30 pm – 6:45 pm CDT	Reception
7:00 pm – 8:30 pm CDT	Executive Leadership Exchange (Invite-Only): ELE Dinner Speakers: Nick Buck, VP, Executive Partner, Forrester

Tuesday, May 7

8:00 am – 9:15 am CDT	Forrester Certification Workshop: Hone Your CX Measurement Practice Speakers: Judy Weader, Principal Analyst, Forrester Jenna Wohead, Director, Product Management, Forrester
8:30 am – 9:15 am CDT	pharosIQ Breakfast Boardroom: Rap Your Way to Intent Signal Enlightenment with pharosIQ Speakers: Margaret Anna Eliot, CMO, pharosIQ Michael McGoldrick, Vice President of Marketing, pharosIQ Chris Turner, ,
8:30 am – 9:15 am CDT	Webflow Breakfast Boardroom: Breaking Marketing's Code Dependence Speakers: Shane Murphy-Reuter, CMO, Webflow
9:30 am – 10:00 am CDT	Keynote: Beyond The Breaking Point: It's Time For A Revenue Transformation Speakers: Amy Hawthorne, VP, Principal Analyst, Forrester Rick Bradberry, Principal Analyst, Forrester
10:00 am – 10:30 am CDT	Return On Integration Honors Speakers: Gina Dickson, Chief Product and Marketing Officer , DDI Steve Runkel, Senior Vice President, Global Sales Strategy , DDI

Tuesday, May 7

10:35 am – 11:05 am
CDT

Marketplace Break & Networking

10:40-10:50am - Act-On: Break Down Complexities and Reimagine Marketing Automation

Speakers: Jeff Day, SVP, Marketing, Act-On Software

10:40-10:50am - Data Axle: Marketing to the Whole Person

Speakers: Linnette Jones, VP, Strategic Accounts, Data Axle

10:55-11:05am - CaptivateIQ: How to Better Leverage Incentive Compensation as a Strategic Lever for Growth

Speakers: Quintin Smith, Head of Product Marketing, CaptivateIQ

10:55-11:05am - Mindtickle: Curating Digital Experiences that Drive Deals Forward

Speakers: Colleen Cimone, Enterprise Solution Consultant, Mindtickle Christian Pieper, Senior Product Marketing Manager, Mindtickle

10:35 am – 11:05 am
CDT

Analyst-Led Roundtables (In-Person Only)

Category Creation, Reinvention, And Leadership

Speakers: John Buten, Principal Analyst, Forrester

Transform Your Revenue Process To Focus On Value

Speakers: Amy Hawthorne, VP, Principal Analyst, Forrester Rick Bradberry, Principal Analyst, Forrester

Beyond Surveys: The Next Evolution Of VOC

Speakers: Dave Frankland, VP, Research Director, Forrester

Leverage PLG For Growth And Expansion

Speakers: , , Forrester Lisa Singer, VP, Principal Analyst, Forrester

Campaigns And Content: Meet The Experts

Speakers: Phyllis Davidson, VP, Principal Analyst, Forrester Craig Moore, VP, Principal Analyst, Forrester

Tuesday, May 7

11:15 am – 11:45 am
CDT

Breakout Sessions	
DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH	ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES
Focus On Customer Value To Deliver B2B Revenue Growth Speakers: Steve Silver, VP, Research Director, Forrester	Use Generative AI To Enhance Content And The Customer Experience Speakers: Lisa Gately, Principal Analyst, Forrester
ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES	DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE
The Experience Advantage: Boost Marketing, Sales, and Product Speakers: Su Doyle, Principal Analyst, Forrester	How Sales And Marketing Can Leverage Buying Groups To Supercharge Deals Speakers: Nora Conklin, Principal Analyst, Forrester Seth Marrs, VP, Principal Analyst, Forrester
DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE	EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES
Program Of The Year: Demand & ABM Speakers: Sai Koppala, Chief Marketing & Strategy Officer, SheerID Lyn Pangares, VP - Growth Marketing, SheerID Terry Flaherty, VP, Principal Analyst, Forrester	B2B E-Commerce: Who Leads And How To Get Started Speakers: Stephanie Sissler, VP, Principal Analyst, Forrester Matthew Selheimer, VP, Research Director, Forrester
EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES	EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES
Collaborative Go-To-Market Playbooks: From Insights To Action Speakers: Katie Fabiszak, VP, Principal Analyst, Forrester Barbara Winters, VP, Principal Analyst, Forrester	Program Of The Year: Partner Ecosystem Marketing Speakers: Lisa Stifelman-Perry, Director of Global Partner Experience Operations , Splunk Maria Chien, VP, Principal Analyst, Forrester
DRIVE SCALE WITH DATA AND TECHNOLOGY	DRIVE SCALE WITH DATA AND TECHNOLOGY
Master Your Tech Stack With The Revenue Technology Management Framework Speakers: Katie Linford, Principal Analyst, Forrester	Marketing Competencies Of The Future: Why Being Human Or Technical Aren't Options Speakers: Naomi Marr, Principal Analyst, Forrester Katy Tynan, VP, Principal Analyst, Forrester
ACTIVATE BUYER AND CUSTOMER INSIGHTS	ACTIVATE BUYER AND CUSTOMER INSIGHTS
What's Undermining Insight-Driven B2B Marketing? Debunking Myths And Misconceptions Speakers: Ross Graber, VP, Principal Analyst, Forrester	How Trust Drives Buyer Purchase Intent, Customer Retention, And Advocacy Speakers: Ian Bruce, VP, Principal Analyst, Forrester
ACTIVATE BUYER AND CUSTOMER INSIGHTS	REINVENT LEADERSHIP, SKILLS AND TEAMS
Skip The Small Talk: Generative AI And Conversation Automation Fuel Insights-Driven Interactions Speakers: Jessie Johnson, Principal Analyst, Forrester	Data Storytelling: Inspire Change And Drive B2B Transformation Speakers: Kim Herrington, Senior Analyst, Forrester

Tuesday, May 7

11:55 am – 12:25 pm
CDT**Case Study Sessions (In-Person Only)****HQL Conversion: Discover How ServiceNow Created Stellar Results with Activate**

Speakers: Sudeep Misra, Global Integrated Campaigns, ServiceNow Ed Grossman, Co-Chair and Chief Strategy Officer, Activate Marketing Services

Bython Media: Align your Demand Generation Supply Chain for Maximum Business Outcomes

Speakers: Chris Leger, CEO, Bython Travis Goodrich, SVP Global Campaign Marketing, Salesforce Craig Johnson, SVP, Head of Industry, B2B, Dentsu

Dun & Bradstreet: The Little Panel That Could- Did with Data

Speakers: Jerry Nichols, VP, Marketing Data, Analytics, and Insights, Bottomline Gudrun Wetak, Head of Global Data Operations - Marketing, Rockwell Automation Tom Magadiou, Senior Director, Digital and SMB Marketing, WEX

G2: How Customer Voice Guides Sprout Social's Go-to-Market Strategy

Speakers: Natalie Severino, VP of Product & Customer Marketing, Sprout Social Eric Gilpin, CRO, G2

Intensify: Verizon Amplifies Intent Investment with Full Funnel Activation

Speakers: Gabriela Allen, Head of Demand Generation, Verizon Hannah Swanson, VP of Marketing, Intensify

Outreach: Igniting Sales Success: Unleashing the Power of Seller Workflows with Palo Alto

Speakers: Jeremy Schwartz, Sr. Manager, Global Lead Management and Strategy, Palo Alto Networks Stephen Oommen, VP, Strategic & Enterprise Sales, Outreach

PathFactory: How NVIDIA Wins Deals With Better Buyer Journeys, Intent Data, and AI

Speakers: Aristomenis Capogeannis, Senior Director, Enterprise Revenue Marketing, NVIDIA , ,

People.ai: Future Proof your Go-to-Market with AI Powered Solutions that Drive Growth

Speakers: Susan Zuzic, Sr. Director, Global Accounts, People.ai Sandeep Kumar, GTM Strategy and Revenue Operations Leader, Cisco

Salesforce: How Salesforce Delivers Self-Service with Our Own Technology

Speakers: Sanjeev Balakrishnan, SVP, Customer Success, Salesforce

Seismic: Headless Enablement: Moving from intense inflictment to enthusiastic engagement

Speakers: Denelle Hicks, VP of Global Revenue Enablement, Alteryx Heather Cole, Vice President, Market Insights, Seismic

12:35 pm – 1:35 pm
CDT**Executive Leadership Exchange (Invite-Only): Exclusive Facilitated Q&A**

Speakers: Nick Buck, VP, Executive Partner, Forrester Jane Stinis, Head of Deal Desk Programs, Worldwide Commercial Operations, ADP Neel Shah, Division Vice President, Worldwide Commercial Operations, ADP Dan MacAvoy, Vice President of Digital Marketing, HCLTech

Tuesday, May 7

12:35 pm – 1:35 pm
CDT**Lunch & Marketplace Break****12:40-12:50pm - Uptempo: The big disconnect: How to fix marketing planning**

Speakers: Jim Williams, CMO, Uptempo

12:40-12:50pm - Typeface: 3 Ways marketing leaders are harnessing GenAI to drive results

Speakers: Arushi Jain, Marketing Director , Typeface

12:55-1:05pm - Pipeline360: Navigating Economic Constraints and Pipeline Challenges: Strategies for Success in the New Marketing Landscape

Speakers: Matt Hummel, VP of Marketing, Pipeline360

12:55-1:05pm - Forrester: Align To Accelerate With Forrester Decisions

Speakers: Brigitte Majewski, VP, Research Director, Forrester

1:10-1:20pm - Zoom: Unifying the Customer Journey on One Platform

Speakers: Rajul Shah, Head of Sales, Growth Products, Zoom

1:10-1:20pm - Forrester: Meet Izola, the GenAI Tool For Trusted Answers

Speakers: Doug Washburn, Vice President, Product Management, Forrester

1:25-1:35pm - Ansira: How B2B Partner Marketing Drives Competitive Advantage

Speakers: Karlyn Bentley, SVP, Client Partnership, Ansira Courtney Jane Acuff, SVP, Marketing, Ansira

1:25-1:35pm - Forrester: Maximize Demand Content Across the Buyers Journey

Speakers: Vikram Sehgal, VP, Research Director, Forrester Jon Erickson, VP, Total Economic Impact (TEI), Forrester

12:35 pm – 1:35 pm
CDT**AR Exchange Lunch**12:35 pm – 1:35 pm
CDT**Lunch & Learn Session (In-Person Only)****Salesforce Lunch & Learn: Drive Efficiencies Across Marketing, Sales, and Service Teams**

Speakers: Helena Lewis, Helena Lewis Director of Martech, Data, and Audience, NI Kira Theuer, Regional Sales Director , NI Parker Walton, Senior, Specialist SE, Salesforce Ruth Bolster, Product Marketing Senior Lead, Salesforce

Tuesday, May 7

1:45 pm – 2:15 pm
CDT

Breakout Sessions	
DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH	DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH
ABM Won — So What’s Next For B2B Marketing And Sales? Speakers: Nora Conklin, Principal Analyst, Forrester	How To Reinvent Your Category And Drive Growth Speakers: John Buten, Principal Analyst, Forrester
ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES	ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES
Your Buyer’s Experience Relies On Competitive Messaging Speakers: Barry Vasudevan, VP, Principal Analyst, Forrester	It Pays To Digitalize Your Approach To Customer Success Speakers: Laura Ramos, VP, Principal Analyst, Forrester
DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE	DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE
Create A Digital Plan That Empowers Your Customers Speakers: Renee Irion, Principal Analyst, Forrester	Don’t Allow Poor Measurement To Block Revenue Process Transformation Speakers: Ross Graber, VP, Principal Analyst, Forrester
EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES	DRIVE SCALE WITH DATA AND TECHNOLOGY
Real Talk With Ecosystem Partners: A Panel Discussion On Go-To-Market Evolution Speakers: Leslie Chiorazzi, Managing Partner, CMIT Solutions Hannibal Scipio, II, Principal Analyst, Forrester	Is Data Quality Getting In The Way Of GenAI Trust? Speakers: Brett Kahnke, Principal Analyst, Forrester Michele Goetz, VP, Principal Analyst, Forrester
ACTIVATE BUYER AND CUSTOMER INSIGHTS	REINVENT LEADERSHIP, SKILLS AND TEAMS
Not A Quiet Place: How Product Teams Can Benefit from Online Communities Speakers: Amy Bills, VP, Principal Analyst, Forrester	Equip Your Organization To Deliver Differentiated Experiences Speakers: Su Doyle, Principal Analyst, Forrester
REINVENT LEADERSHIP, SKILLS AND TEAMS	
Program Of The Year Product Management Speakers: Tabitha Robinson-Zogby, Senior Director of Product Management , New York Power Authority Lisa Singer, VP, Principal Analyst, Forrester	

Tuesday, May 7

2:25 pm – 2:55 pm
CDT

Case Study Sessions (In-Person Only)

Bombora: Maximizing Box's GTM Impact with Bombora Data

Speakers: Tess Mercer, Head of Marketing Operations, Box

Corporate Visions Inc: A New Focus for Enablement: Driving Sustained Seller Behavior Change

Speakers: Tim Riesterer, Chief Strategy Officer, Corporate Visions Kelly Lewis, Vice President of Revenue Enablement, Highspot

Demandbase: How Workday Aligns Sales and Marketing with Best-in-Class ABX

Speakers: Matthew Miller, Global ABX Principal, Workday Carolyn Wellsfry Cheng, Director, Global ABX, Workday

Gong: How Deselect uses Gong for Revenue Transformation

Speakers: Jason Garrett, VP of Sales, Deselect

Planful: Escape Excel Hell: Mastering Spend Management with Planful

Speakers: Rowan Tonkin, CMO, Planful

Rollworks: How Broadvoice Skyrocketed Win Rates with ABM

Speakers: Malachi Threadgill – old profile, VP of Growth and Product Marketing, Broadvoice

Terminus: Breaking tradition: Strategic targeting vs. classic 'lead-gen'

Speakers: John Lenzen, Chief Marketing Officer, Sparq

The Marketing Practice: How Thomson Reuters brought its AI proposition to life: getting your AI story to market the right way

Speakers: Melinda Chan, SVP, Marketing, Thomson Reuters

Uberflip: Uncovering Growth with Adaptive Engagement Insights

Speakers: Laura Hale Brockway, ELS, Vice President of Marketing, Texas Medical Liability Trust (TMLT) Megan Virtanen, Senior Vice President of Marketing, Uberflip Wayne Wenske, Senior Marketing Strategist, Texas Medical Liability Trust (TMLT)

Uptempo: The Barbenheimer of Marketing Ops: Planning Meets Budgeting

Speakers: Paul Ambraz, VP of Investment and AI Transformation, IBM

Tuesday, May 7

3:00 pm – 4:00 pm
CDT

Marketplace Break & Networking

3:05-3:15pm - Calendly: Maximizing Meeting & Lead Automation through CRM Integrations

Speakers: Dave Evatt, Senior Solutions Engineer, Calendly

3:05-3:15pm - Webflow: Accelerate Your Web Development Workflows

Speakers: Kayla Rasmussen, Senior Solutions Engineer, Webflow John Stephens-Webb, Senior Solutions Engineer, Webflow

3:20-3:30pm - Highspot: Enable Consistent Execution Across the Customer Journey

Speakers: Elisabeth Michaud, Sr. Director, Product Marketing, Highspot

3:20-3:30pm - Drift: Unlocking Adaptive Marketing with Site Concierge and Bionic Chatbots

Speakers: Matt Tippets, SVP Product, Drift, a Salesloft Company

3:30-4:00pm - Assessing GenAI Use Cases: What Should You Do? (In-Person Only At The Marketplace)

Speakers: Kathleen Pierce, Principal Analyst, Forrester

3:00 pm – 3:30 pm
CDT

Executive Leadership Exchange (Invite-Only): Exclusive Facilitated ELE Birds of a Feather Small Group Discussions & Peer Networking

Speakers: Nick Buck, VP, Executive Partner, Forrester

Tuesday, May 7

3:20 pm – 3:50 pm
CDT

Analyst-Led Roundtables (In-Person Only)**How GenAI Is Changing Data Quality Requirements**

Speakers: Brett Kahnke, Principal Analyst, Forrester

Make Customer Value The Heart Of B2B Measurement

Speakers: Ross Graber, VP, Principal Analyst, Forrester

Why Process Matters In This Age Of Disruption

Speakers: Vicki Brown, VP, Principal Analyst, Forrester
Laura Cross, VP, Principal Analyst, Forrester

Planning For The Future Of ABM

Speakers: Nora Conklin, Principal Analyst, Forrester

Real Talk With Partner Ecosystem Partners

Speakers: Hannibal Scipio, II, Principal Analyst, Forrester
Kathy Contreras, VP, Principal Analyst, Forrester

Use GenAI To Enhance Content And Customer Experience

Speakers: Lisa Gately, Principal Analyst, Forrester

Measure The Business Impact Of Ditching MQLs

Speakers: Terry Flaherty, VP, Principal Analyst, Forrester
Amy Hawthorne, VP, Principal Analyst, Forrester

3:30 pm – 4:00 pm
CDT

Assessing GenAI Use Cases: What Should You Do? (In-Person Only At The Marketplace)

Speakers: Kathleen Pierce, Principal Analyst, Forrester

7:00 pm – 10:00 pm
CDT

Reception & Guest Performance**Wednesday, May 8**

8:00 am – 9:00 am
CDT

Forrester Women's Leadership Breakfast (In-Person Only)

Wednesday, May 8

9:00 am – 9:30 am
CDT

Breakout Sessions	
DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH	ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES
Insights-Driven Territory Planning: Maximizing Precision For Growth Speakers: Robert Muñoz, VP, Principal Analyst, Forrester	Embrace The Future: Harnessing Localization Tech For Global Marketing Leaders Speakers: Kathleen Pierce, Principal Analyst, Forrester
ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES	DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE
The Future Of The B2B Website Speakers: Renee Irion, Principal Analyst, Forrester	Customer Success's Pivotal Role In Revenue Process Transformation Speakers: Laura Ramos, VP, Principal Analyst, Forrester
DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE	EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES
Identify, Capture, And Activate Buying Groups With Signals Speakers: Amy Hawthorne, VP, Principal Analyst, Forrester	Maximizing Customer And Business Value Through Co-Innovation Speakers: Tony Plec, Principal Analyst, Forrester Kathy Contreras, VP, Principal Analyst, Forrester
EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES	EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES
Digital Workflows: Shorter Buying Cycles Lead To Shorter Sales Cycles Speakers: Rick Bradberry, Principal Analyst, Forrester	Program Of The Year: Portfolio Marketing Speakers: Chris Yeadon, Head of Global Product Marketing – Automotive, TE Connectivity Barry Vasudevan, VP, Principal Analyst, Forrester
DRIVE SCALE WITH DATA AND TECHNOLOGY	DRIVE SCALE WITH DATA AND TECHNOLOGY
Navigating the Future with Adaptive Programs, AI, and Autonomous Self-Driving Programs Speakers: Kelvin Gee, Principal Analyst, Forrester	Unifying The Sales And Marketing Multiverse Of Insights To Predict Buyer Engagement Speakers: Seth Marrs, VP, Principal Analyst, Forrester
ACTIVATE BUYER AND CUSTOMER INSIGHTS	REINVENT LEADERSHIP, SKILLS AND TEAMS
Have Your Bot Call My Bot: Buying In The Age Of Generative AI Speakers: John Buten, Principal Analyst, Forrester Jessie Johnson, Principal Analyst, Forrester	The New Operations Remit: How To Be An Extraordinary B2B Operations Leader Speakers: Laura Cross, VP, Principal Analyst, Forrester
REINVENT LEADERSHIP, SKILLS AND TEAMS	
Intentional Talent Management: The Foundation for Organizational Agility Speakers: Eric Zines, Principal Analyst, Forrester	

Wednesday, May 8

9:40 am – 10:10 am
CDT

Case Study Sessions (In-Person Only)

6sense: Architects of Opportunity: Designing the Blueprint for Unified Revenue Creation

Speakers: Saima Rashid, VP, Marketing and Revenue Analytics, 6sense Latané Conant, Chief Revenue Officer, 6sense

Airtable: Amazon Studios unifies data and streamlines operations using Airtable

Speakers: Michelle Ow, Head of Studio Strategy & Ops, Amazon Studios Jon Perera, CMO, Airtable

Demandbase: Pioneering Change in a Traditional Industry: U.S. Bank's Martech Transformation Story

Speakers: Sam Archbold, Sr Vice President, Digital Strategy, Analytics & Operations Corporate Segment Marketing, U.S. Bank Sarah Dempsey, Vice President of Marketing, U.S. Bank

LeadSPACE: Monster Wins with Live, Dynamic Buyer Data

Speakers: Lissette Leonardo, Senior Operations Manager, Monster Marge Brea, President, LeadSPACE

monday.com: How Togetherwork enhances customer experiences using monday.com

Speakers: Tiffany Bellah, Director, Operations Enterprise Applications, Togetherwork

NetLine: How ON24 Drives Engagement with Buyer-Level Insights

Speakers: Tessa Barron, Senior Vice President of Marketing , ON24 David Fortino, General Manager, NetLine

Optimizely: Adopting Experimentation to Evolve Your Customer Journey

Speakers: Michael Vanderhoof, Director, Digital Experimentation, Digital Data Capture, Charles Schwab

pharosIQ: How AI is Changing the Marketing Game

Speakers: Michael McGoldrick, Vice President of Marketing, pharosIQ Marty Fettig, Executive Vice President of Sales, pharosIQ Jason Gladu, Chief Strategy Officer , Convertr Tabrez Syed, Cofounder & CEO, boxcars.ai Rose Punkunus, Founder and CEO , Sudozi

ZoomInfo: From Dumpster Fire to Dream Team: AI's Role in B2B Synergy

Speakers: Calen Holbrooks, VP, Marketing, ZoomInfo Kayla Prunier, AVP, New Business Director, ZoomInfo

Wednesday, May 8

10:10 am – 10:40 am
CDT

Marketplace Break & Networking

10:15-10:25am - Oktopost: Engage to Win: Capitalizing on Social Intent Signals in B2B Marketing

Speakers: Colin Day, Managing Director EMEA & Vice President Business Development, Oktopost

10:15-10:25am - Showpad: Escape the sales efficiency trap

Speakers: Paul Anderson, VP of Solutions Engineering, Showpad

10:30-10:40am - Alembic: Find Causality and ROI in Marketing using Composite AI

Speakers: Tomás Puig, Founder and CEO, Alembic Technologies, Inc.

10:30-10:40am - Jasper: GenAI in Marketing: Bridging the Gap Between Potential and Performance

Speakers: Jessica Hreha, Director, AI Transformation, Jasper

10:10 am – 10:40 am
CDT

Executive Leadership Exchange (Invite-Only): Facilitated Peer Discussion Focused on Priority Initiatives (Team Based)

Speakers: Nick Buck, VP, Executive Partner, Forrester

10:50 am – 11:20 am
CDT

Return On Integration Honors

Speakers: Jane Stinis, Head of Deal Desk Programs, Worldwide Commercial Operations, ADP Neel Shah, Division Vice President, Worldwide Commercial Operations, ADP

Wednesday, May 8

11:30 am – 12:00 pm
CDT

Breakout Sessions	
DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH	DIFFERENTIATE YOUR STRATEGY TO DRIVE GROWTH
The Resurgent Role of Brand Reputation Programs Speakers: Karen Tran, Principal Analyst, Forrester	Strategic Content Planning For Integrated Campaigns Speakers: Craig Moore, VP, Principal Analyst, Forrester Phyllis Davidson, VP, Principal Analyst, Forrester
ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES	ORCHESTRATE COMPREHENSIVE BUYER AND CUSTOMER EXPERIENCES
Beyond Buzzwords: How To Measure And Deliver Customer Outcomes Speakers: Shari Srebnick, Principal Analyst, Forrester	Process Matters: Three Levers To Optimize That Will Deliver An Exceptional Customer Experience Speakers: Vicki Brown, VP, Principal Analyst, Forrester
DRIVE REVENUE TRANSFORMATION ACROSS THE CUSTOMER LIFECYCLE	EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES
Congratulations! Your New Buying Group-Centric Revenue Process Is Live — Now What? Speakers: Maria Robinson, Head of Marketing, Reltio Brandon Kleinman, VP Enterprise Sales, RELTIO Terry Flaherty, VP, Principal Analyst, Forrester	The Winds Have Changed: Go-To-Market Functions Must Course Correct Speakers: Laura Cross, VP, Principal Analyst, Forrester Ross Graber, VP, Principal Analyst, Forrester Steve Silver, VP, Research Director, Forrester Dave Frankland, VP, Research Director, Forrester
EVOLVE TRADITIONAL GO-TO-MARKET APPROACHES	DRIVE SCALE WITH DATA AND TECHNOLOGY
Leverage Product-led Growth Strategies To Accelerate Growth And Expansion Speakers: , , Forrester Lisa Singer, VP, Principal Analyst, Forrester	Supercharge Indirect Business Growth: Partner Ecosystem Technologies Speakers: Hannibal Scipio, II, Principal Analyst, Forrester
DRIVE SCALE WITH DATA AND TECHNOLOGY	ACTIVATE BUYER AND CUSTOMER INSIGHTS
Driving B2B Digital Transformation Through Experience, Data & Technology Speakers: Chris Cox, Chief Technology and Digital Officer, KWRI	From Passive Profiles to Dynamic Drivers: Reviving B2B Personas To Empower Revenue Teams Speakers: Brittany Viola, Analyst, Forrester
ACTIVATE BUYER AND CUSTOMER INSIGHTS	REINVENT LEADERSHIP, SKILLS AND TEAMS
Program Of The Year: Sales Speakers: Phillip Feger, Vice President – Sales Performance, Penske Truck Leasing Eric Zines, Principal Analyst, Forrester	The Enablement Advantage: The Secret Weapon For Unleashing Team Performance in Campaigns Speakers: Rani Salehi, Principal Analyst, Forrester

Wednesday, May 8

12:10 pm – 12:40 pm
CDT

Case Study Sessions (In-Person Only)

CHEQ: CrowdStrike Gets Real about the Fake Web's Impact on Your Funnel

Speakers: Kyle McCormick, Director of Marketing Operations, CrowdStrike Amy Holtzman, Chief Marketing Officer, CHEQ

Corporate Vision: Buyer Feedback as Sales Coach: Improving Rep Receptivity to Behavior Change

Speakers: Tim Riesterer, Chief Strategy Officer, Corporate Visions

Dun & Bradstreet: Powering an AI Firm's Data-Fueled Growth Engine

Speakers: Geert Wirtjes, Vice President, Systems & Process Transformation, Algolia Gurpinder Dhillon, Vice President Market Planner, S&MS Data Solutions, Dun & Bradstreet

Outreach: Coaching and Improving Performance with Outreach

Speakers: Liz Dailing, VP, Product & Marketing Strategy, Outreach

Rollworks: PitchBook's Account-Based Marketing Success: Boosting Sales and Retention

Speakers: Brooke Anderson, Group Marketing Manager, Performance Marketing , PitchBook

Salesforce: 3 Ways Marketers Can Justify Their Seat at the Revenue Table

Speakers: Helena Lewis, Helena Lewis Director of Martech, Data, and Audience, NI Ruth Bolster, Product Marketing Senior Lead, Salesforce Dana Peterson, Lead Solutions Engineer, Salesforce

12:40 pm – 1:40 pm
CDT

Lunch & Marketplace Break

12:45-12:55pm - Responsive: The biggest blindspot in your revenue engine

Speakers: Jennifer Cannizzaro, VP Product Marketing, Responsive

12:45 - 12:55pm - Forrester: Align To Accelerate With Forrester Decisions

Speakers: Brigitte Majewski, VP, Research Director, Forrester

1:00 - 1:10pm - Forrester: Maximize Demand Content Across the Buyers Journey

Speakers: Vikram Sehgal, VP, Research Director, Forrester Jon Erickson, VP, Total Economic Impact (TEI), Forrester

1:15-1:40pm - Assessing GenAI Use Cases: What Should You Do? (In-Person Only At The Marketplace)

Speakers: Kathleen Pierce, Principal Analyst, Forrester

12:40 pm – 1:40 pm
CDT

Executive Leadership Exchange (Invite-Only): Exclusive ELE Lunch (Team Based)

Speakers: Nick Buck, VP, Executive Partner, Forrester

Wednesday, May 8

1:45 pm – 2:15 pm
CDT

Keynote Panel: Create Your Generative AI Advantage In Marketing, Product & Sales

Speakers: Dave Frankland, VP, Research Director, Forrester Lisa Gately, Principal Analyst, Forrester Tony Plec, Principal Analyst, Forrester Seth Marrs, VP, Principal Analyst, Forrester