



# **B2B Summit North America 2025**

# **Phoenix & Digital**

March 31, 2025 - April 3, 2025

Filtered Agenda

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#### **Bold Starts, Mar 31**

# 1:30 pm - 2:45 pm Workshops (Pre-Registration Required) **B2B Revenue Waterfall** Speakers: Terry Flaherty, VP, Principal Analyst, Forrester Get It In Writing: Build A Customer Marketing Charter For Focus and Clarity Speakers: Amy Bills, VP, Principal Analyst, Forrester Optimize Your Campaigns: Program Planning For Reputation, Demand, and Customer Engagement Speakers: Rani Salehi, Principal Analyst, Forrester Laura Cross, VP, Principal Analyst, Forrester Research 1:30 pm - 3:30 pm Forrester Women's Leadership Program (Pre-Registration Required) Speakers: Maria Chien, VP, Principal Analyst, Forrester Phyllis Davidson, VP, Principal Analyst, Forrester Lisa Singer, VP, Principal Analyst, Forrester Tricia Atchison, Vice President of Global Partner & Americas Marketing, Equinix Shimona Chadha, Vice President & Head Americas Vertical Marketing, HCLTech Avery Clinton, Partner Marketing Specialist, Equinix Leslie Vitrano, VP, Global IT Channel Ecosystem, Schneider Electric 1:30 PM | Welcome Remarks 1:45 PM | Guest Keynote Speakers: Tricia Atchison, Vice President of Global Partner & Americas Marketing, Equinix

### 2:05 PM | Interactive Panel Discussion: Leading Through Change

Speakers: Maria Chien, VP, Principal Analyst, Forrester Tricia Atchison, Vice President of Global Partner & Americas Marketing, Equinix Shimona Chadha, Vice President & Head Americas Vertical Marketing, HCLTech Avery Clinton, Partner Marketing Specialist, Equinix Leslie Vitrano, VP, Global IT Channel Ecosystem, Schneider Electric

#### 2:35 PM | Break

#### 2:45 PM | Roundtable Discussion: Shifting To A Growth Mindset

Speakers: Maria Chien, VP, Principal Analyst, Forrester Lisa Singer, VP, Principal Analyst, Forrester Phyllis Davidson, VP, Principal Analyst, Forrester

#### 3:30 PM | Wrap-up

Speakers: Maria Chien, VP, Principal Analyst, Forrester Lisa Singer, VP, Principal Analyst, Forrester Phyllis Davidson, VP, Principal Analyst, Forrester



#### **Bold Starts, Mar 31**

3:30 pm - 4:45 pm

Workshops (Pre-Registration Required)

**Assess & Address Your Digital Marketing Maturity** 

Speakers: Renee Irion, Principal Analyst, Forrester Rani Salehi, Principal Analyst, Forrester

Make Smart GTM Decisions Using Ideal Data and Information Sources

Speakers: Katie Fabiszak, VP, Principal Analyst, Forrester Paul Ferron, VP, Research Director, Forrester

Does Your Post-Sale Strategy Set Up Customers For Success?

Speakers: Laura Ramos, VP, Principal Analyst, Forrester Shari Srebnick, Principal Analyst, Forrester

Writing Valuable Competitive Battlecards That Win Deals And Thrill Sellers

Speakers: John Buten, Principal Analyst, Forrester Eric Zines, Principal Analyst, Forrester

Highlighting Value: Building a Business Case For Process Optimization

Speakers: Vicki Brown, VP, Principal Analyst, Forrester Laura Cross, VP, Principal Analyst, Forrester



#### Tuesday, Apr 1

8:00 am - 9:15 am

#### Workshops (Pre-Registration Required)

#### **Become The Ultimate Campaign Tycoon!**

Speakers: Craig Moore, VP, Principal Analyst, Forrester Phyllis Davidson, VP, Principal Analyst, Forrester

#### Unlock Al's Full Potential With Forrester's AIQ Framework

Speakers: James L. McQuivey, PhD, VP, Research Director, Forrester

#### Dear [AttendeeName]: Could Your Personalization Strategy Be Better?

Speakers: Jessie Johnson, Principal Analyst, Forrester Amy Bills, VP, Principal Analyst, Forrester

#### Second Offering: Optimize Your Campaigns: Program Planning For Reputation, Demand, And Customer Engagement

Speakers: Rani Salehi, Principal Analyst, Forrester Beth Caplow, VP, Principal Analyst, Forrester

#### Second Offering: Does Your Post-Sale Strategy Set Up Customers For Success?

Speakers: Laura Ramos, VP, Principal Analyst, Forrester Shari Srebnick, Principal Analyst, Forrester

#### Second Offering: Highlighting Value: Building a Business Case For Process Optimization

Speakers: Vicki Brown, VP, Principal Analyst, Forrester Laura Cross, VP, Principal Analyst, Forrester

#### Wednesday, Apr 2

8:00 am - 9:15 am

### Workshops (Pre-Registration Required)

#### Take A Strategic Approach To Launching New Offerings

Speakers: Amy Hayes, VP, Research Director, Forrester Paul Ferron, VP, Research Director, Forrester

#### Search For Audience Signals In The Content Intelligence Scavenger Hunt

Speakers: Phyllis Davidson, VP, Principal Analyst, Forrester John Grozier, VP, Principal Consultant, Forrester

#### Second Offering: Dear [AttendeeName]: Could Your Personalization Strategy Be Better?

Speakers: Jessie Johnson, Principal Analyst, Forrester Renee Irion, Principal Analyst, Forrester

#### Second Offering: Unlock Al's Full Potential With Forrester's AIQ Framework

Speakers: James L. McQuivey, PhD, VP, Research Director, Forrester



## Thursday, Apr 3

8:15 am – 9:30 am	Workshops (Pre-Registration Required)
	Pave The Way For Better CX by Linking Buyer and Customer Insights Speakers: Amy Bills, VP, Principal Analyst, Forrester Barbara Winters, VP, Principal Analyst, Forrester
	Blend Responsibilities Across The Opportunity Lifecycle To Boost Value Speakers: Seth Marrs, VP, Principal Analyst, Forrester Nora Conklin, Principal Analyst, Forrester
	Second Offering: B2B Revenue Waterfall Speakers: Terry Flaherty, VP, Principal Analyst, Forrester