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CX Summit North America

Nashville

April 1, 2026 – April 1, 2026

Filtered Agenda

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ELE (Executive Leadership Exchange)

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Bold Starts: Monday, Jun 23

4:30 pm – 6:00 pm CDT	**Executive Leadership Exchange (Invite-Only): Lead and Master Change In Times Of Volatility** Speakers: Katy Tynan, VP, Principal Analyst, Forrester Jen Sanning, Executive Partner, Forrester Ron Rogowski, VP, Executive Partner, Forrester
6:00 pm – 6:45 pm CDT	**Executive Leadership Exchange (Invite-Only): Welcome Reception**

Tuesday, Jun 24

12:50 pm – 1:45 pm CDT	**Executive Leadership Exchange (Invite-Only): Exclusive Networking Lunch**
6:30 pm – 8:30 pm CDT	**Executive Leadership Exchange (Invite-Only): Exclusive Dinner**

Wednesday, Jun 25

1:10 pm – 2:00 pm CDT	**Executive Leadership Exchange (Invite-Only): Lunch featuring Q&A with Award Winner** Speakers: Ron Rogowski, VP, Executive Partner, Forrester John C. Miller, VP, Consumer & Retail Solutions, AT&T

Thursday, Jun 26

12:40 pm – 12:40 pm CDT	**Grab-and-Go Lunch**

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