



FORRESTER®

# CX Summit North America

## Nashville

April 1, 2026 – April 1, 2026

Filtered Agenda

Agenda filtered with the following search terms and downloaded: June 14, 2026 02:07:18 AM ET

ELE (Executive Leadership Exchange)

**Bold Starts: Monday, Jun 23**4:30 pm – 6:00 pm  
CDT**Executive Leadership Exchange (Invite-Only): Lead and Master Change In Times Of Volatility**

Speakers: Katy Tynan, VP, Principal Analyst, Forrester Jen Sanning, Executive Partner, Forrester Ron Rogowski, VP, Executive Partner, Forrester

6:00 pm – 6:45 pm  
CDT**Executive Leadership Exchange (Invite-Only): Welcome Reception****Tuesday, Jun 24**12:50 pm – 1:45 pm  
CDT**Executive Leadership Exchange (Invite-Only): Exclusive Networking Lunch**6:30 pm – 8:30 pm  
CDT**Executive Leadership Exchange (Invite-Only): Exclusive Dinner****Wednesday, Jun 25**1:10 pm – 2:00 pm  
CDT**Executive Leadership Exchange (Invite-Only): Lunch featuring Q&A with Award Winner**

Speakers: Ron Rogowski, VP, Executive Partner, Forrester John C. Miller, VP, Consumer &amp; Retail Solutions, AT&amp;T

**Thursday, Jun 26**12:40 pm – 12:40 pm  
CDT**Grab-and-Go Lunch**