FORRESTER®

Technology & Innovation Forum

Chicago

November 9, 2027 – November 10, 2027

Agenda downloaded: October 08, 2026 09:36:28 AM ET

© 2026 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc. Times subject to change. For full session detail or to check for updates, visit https://www.forrester.com/event/technology-innovation-central/agenda/.

Monday, Sep 14

12:00 pm – 5:00 pm CST	**Registration**
12:15 pm – 1:15 pm CST	**Welcome Lunch**
12:30 pm – 1:00 pm CST	**Forrester Women's Leadership Program: Connect With Purpose** Speakers: Lisa Martinez, VP, CIO Executive Partner, Forrester
1:15 pm – 1:40 pm CST	**Welcome Remarks** Speakers: Sharyn Leaver, Chief Research Officer, Forrester Mark Moccia, VP, Research Director, Forrester
1:40 pm – 2:00 pm CST	**Keynote: Your AI Voyage** Speakers: Srividya Sridharan, VP, Group Director, Forrester
2:10 pm – 2:40 pm CST	**Coffee & Networking Break**
2:25 pm – 3:40 pm CST	**Technology & Innovation Forum Certification: High-Performance IT 2026** Speakers: Carlos Casanova, VP, Principal Analyst, Forrester Fiona Mark, Principal Analyst, Forrester
2:25 pm – 3:40 pm CST	**Technology & Innovation Forum Certification: Activate AI** Speakers: Brian Hopkins, VP, Emerging Tech Portfolio, Forrester
2:40 pm – 3:40 pm CST	**Deep Dives** **PEOPLE AND OPERATING MODELS** **Driving AI Use From Party Trick To Behaviors That Stick** Speakers: Kim Herrington, Senior Analyst, Forrester Arturo Lopez-Brea Gimenez, Head of Digital & IT Transformation & Capabilities, Moeve Sean Gillespie, AI & Automation Impact Lead, Canva
3:50 pm – 4:50 pm CST	**Workshop: Build An AI Workplace Strategy That Delivers Business Outcomes** Speakers: Christy Punch, Principal Analyst, Forrester

© 2026 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc. Times subject to change. For full session detail or to check for updates, visit https://www.forrester.com/event/technology-innovation-central/agenda/.

Monday, Sep 14

3:50 pm – 4:50 pm CST	**Workshop: Build The Technical Foundation For Business Outcomes In The AI Era** Speakers: Lee Sustar, Principal Analyst, Forrester
3:50 pm – 4:50 pm CST	**Deep Dives** **PEOPLE AND OPERATING MODELS** **Changing The Nature Of Work: Redefining The IT Operating Model In The Age Of AI** Speakers: Fiona Mark, Principal Analyst, Forrester Sreeveni Kancharla, Chief Information Officer, SailPoint Alejandra Tamez, AI Transformation and Organizational Change Leader, Applied Materials
4:50 pm – 5:45 pm CST	**Welcome Reception**
6:30 pm – 9:00 pm CST	**Executive Leadership Exchange Dinner (Invite-Only)**

Tuesday, Sep 15

8:00 am – 8:55 am CST	**General Breakfast**
8:00 am – 8:55 am CST	**Get The Most From Forrester AI** Speakers: Andrew McCauley, VP, Portfolio Strategy & Product Management, Forrester Doug Washburn, Vice President, Product Management, Forrester
9:00 am – 9:10 am CST	**Day Two Welcome And Opening Remarks** Speakers: Mark Moccia, VP, Research Director, Forrester
9:10 am – 9:30 am CST	**Keynote: Five No Regret Investments For The AI CIO** Speakers: Charles Betz, VP, Principal Analyst, Forrester
9:35 am – 9:55 am CST	**Guest Keynote: Unlocking Enterprise Value With Agentic AI** Speakers: Will Rodgers, Head of AI Enablement, The Cigna Group

© 2026 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc. Times subject to change. For full session detail or to check for updates, visit https://www.forrester.com/event/technology-innovation-central/agenda/.

Tuesday, Sep 15

10:00 am – 10:30 am CST	**Coffee Break & Networking**	
10:30 am – 11:00 am CST	**Breakout Sessions**	
	TECH STRATEGY	**ARCHITECTURE, INFRASTRUCTURE, AND OPERATIONS**
	Deciding At The Speed Of AI: Why Smart AI Strategies Still Get You Fired Speakers: Joseph Schiavone, Principal Analyst, Forrester	**Enterprise Architecture: The Cutting Edge** Speakers: Charles Betz, VP, Principal Analyst, Forrester
	DATA AND AI	**ANALYST-LED ROUNDTABLES**
	From Performative To Proven: Data And AI That Delivers Speakers: Kim Herrington, Senior Analyst, Forrester	**Industry Roundtable: Government** Speakers: Brian Hopkins, VP, Emerging Tech Portfolio, Forrester Lisa Martinez, VP, CIO Executive Partner, Forrester **Industry Roundtable: Insurance** Speakers: Greg Zorella, Principal Analyst, Forrester **The Future Of Data & AI: Defining the Next Era Of Enterprise Intelligence** Speakers: Noel Yuhanna, VP, Principal Analyst, Forrester
11:10 am – 11:40 am CST	**Case Study Sessions** **IBM: Integration: The Hidden Architecture Beneath Agentic AI** Speakers: Michael Thompson, Program Director, Product Management, IBM Integration & iPaaS, IBM **Planview: Connecting AI To Business Value And Impact – Planview And Axos Bank** Speakers: Alex Atencio, Senior Vice President and Head of the Enterprise Project Management Office, Axos Bank Jeff White, AVP, Solutions Architecture, Program Management Office, Axos Bank Louise Allen, Chief Products Officer, Planview	

© 2026 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc. Times subject to change. For full session detail or to check for updates, visit https://www.forrester.com/event/technology-innovation-central/agenda/.

Tuesday, Sep 15

11:50 am – 12:20 pm CST	**Breakout Sessions**

TECH STRATEGY	ARCHITECTURE, INFRASTRUCTURE, AND OPERATIONS
Avoid the AI Horror Show: How to Control Spend and Prove the Value Speakers: Greg Zorella, Principal Analyst, Forrester	**Reimagining I&O: From Infrastructure Operator To Capability Platform** Speakers: Andre Kindness, Principal Analyst, Forrester
DATA AND AI	**ANALYST-LED ROUNDTABLES**
The Quantum And AI Opportunity Speakers: Brian Hopkins, VP, Emerging Tech Portfolio, Forrester	**Industry Roundtable: Banking** Speakers: Lee Sustar, Principal Analyst, Forrester **Architecting The Autonomous Enterprise: The Questions We Need To Be Asking** Speakers: Charles Betz, VP, Principal Analyst, Forrester Joseph Schiavone, Principal Analyst, Forrester

11:50 am – 12:50 pm CST	**Workshop: Build A Plan For AI-Ready Data** Speakers: Shylaja Nathan, Principal Analyst, Forrester
11:50 am – 1:20 pm CST	**Executive Leadership Exchange (Invite-Only): AMA and Lunch** **AMA: Operationalizing AI At Forrester** Speakers: Jenny Stanley, Vice President, Information Technology for the MedTech Division , EssilorLuxottica Greg Willrich, VP, Executive Partner, Forrester Michael Facemire, Chief Technology Officer, Forrester **ELE Lunch & Executive Keynote**
12:20 pm – 1:20 pm CST	**Networking Lunch**
1:20 pm – 1:45 pm CST	**Keynote: The Future Of Software** Speakers: Joe Cicman, Principal Analyst, Forrester
1:50 pm – 2:10 pm CST	**Keynote: AI Governance For The GOOOOOAL!** Speakers: Alla Valente, Principal Analyst, Forrester

© 2026 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc. Times subject to change. For full session detail or to check for updates, visit https://www.forrester.com/event/technology-innovation-central/agenda/.

Tuesday, Sep 15

2:25 pm – 2:55 pm CST	**Breakout Sessions**	
	TECH STRATEGY	**ARCHITECTURE, INFRASTRUCTURE, AND OPERATIONS**
	Generating Your Future: Successful Strategies For Driving Business Transformation With AI Engineering Speakers: Ken Parmelee, Principal Analyst, Forrester Kiran Rane, Director of Software Engineering, Capital One	**Design For Capabilities: The New Infrastructure Foundation For AI** Speakers: Lee Sustar, Principal Analyst, Forrester
	DATA AND AI	**ANALYST-LED ROUNDTABLES**
	AI Platforms Are Transforming Themselves And The Way Enterprises Build And Deliver Value Speakers: Rowan Curran, Principal Analyst, Forrester	**Industry Roundtable: Healthcare** Speakers: Alla Valente, Principal Analyst, Forrester **Beyond The AI Hype: What's Actually Working In 2026?** Speakers: Noel Yuhanna, VP, Principal Analyst, Forrester
3:05 pm – 3:35 pm CST	**Breakout Sessions**	
	TECH STRATEGY	**ARCHITECTURE, INFRASTRUCTURE, AND OPERATIONS**
	Real-World Agentic AI Use Cases That Actually Scale In Enterprises Speakers: Faram Medhora, Principal Analyst, Forrester	**Cloud And Infrastructure: Lessons From The Front Lines Of Modern IT** Speakers: Andre Kindness, Principal Analyst, Forrester
	DATA AND AI	
	Get Started On A Journey To Build AI Context Layer Speakers: Shylaja Nathan, Principal Analyst, Forrester	
3:05 pm – 4:05 pm CST	**Workshop: Drive AI Adoption And Competitive Advantage Through Literacy And Fluency** Speakers: Kim Herrington, Senior Analyst, Forrester	
3:35 pm – 4:15 pm CST	**Coffee Break & Networking**	
4:15 pm – 4:40 pm CST	**Keynote: Predictions 2027** Speakers: Stephanie Balaouras, VP, Group Director, Forrester Shylaja Nathan, Principal Analyst, Forrester Ken Parmelee, Principal Analyst, Forrester Christy Punch, Principal Analyst, Forrester Joseph Schiavone, Principal Analyst, Forrester	

© 2026 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc. Times subject to change. For full session detail or to check for updates, visit https://www.forrester.com/event/technology-innovation-central/agenda/.

Tuesday, Sep 15

4:40 pm – 4:45 pm CST	**Closing Remarks** Speakers: Mark Moccia, VP, Research Director, Forrester
4:45 pm – 5:30 pm CST	**Reception**

© 2026 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc. Times subject to change. For full session detail or to check for updates, visit https://www.forrester.com/event/technology-innovation-central/agenda/.