

# **Forrester's Forum For Customer Experience Professionals**

October 22-23, 2015 · San Francisco, CA

# **EVENT TICKET ORDER FORM**

# Fax form to: +1 617.613.5200 or email to events@forrester.com Questions? Call +1 888.343.6786

# **PRICING INFORMATION**

	Before EBD	On or After EBD	Four (4) seats for the price of three (3)
Clients	□ \$1995	□ \$2195	□ \$6585
Non-clients	□ \$2195	□ \$2395	□ \$7185
Nonprofit, government, or educational institutions	🗆 \$1895	□ \$2095	□ \$6285

Early Bird Deadline (EBD): September 12, 2015

# ADDITIONAL PRICING: Sponsors: \$1990 Booth Staff: \$795 Repeat Attendees: Save \$100. Final price: \$\_\_\_\_\_.

Sponsor and Booth Staff rates may not be combined with any other offers. Repeat Attendee discount may be combined with the Early Bird rate, but may not be combined with any other special rates or offers.

## ATTENDEE NAME(S)

1) Name:	2) Name:
Title:	Title:
Email:	Email:
3) Name:	4) Name:
Title:	Title:
Email:	Email:
*If registering more than four (4) attendees at once,	

\*If registering more than four (4) attendees at once, please attach an additional sheet with names, titles and email addresses.

# **BILLING INFORMATION**

Pay by:	Invoice 🗌 (Forrester Billing will email you an invoice)
	Credit Card   (Forrester Events will call you to complete your order)
Name:	
Title: _	
Compa	ny:
Street:	

City:	_ State:	ZIP/Postal Code:	
Country:			
Email:	Telephone:		
P.O. Number (if required):			

I am registering for someone else and would like to be copied on all confirmation emails:	
Yes 🗆 No 🗇 Email:	

## EVENT REGISTRATION TERMS AND CONDITIONS

#### **Payments**

All payments must be made prior to attendance at the Event. Payment is due the earlier of: 1) net 30 days from the invoice date, or 2) the date of the Event. This includes payment in the form of a Member ticket, Service Units, company check, or credit card. Payment will be collected for all outstanding Event fees prior to allowing the attendee to enter the Event. Please note: The client discount applies to any company retaining at least \$15,000 in contract value in Forrester Research services. Pricing does not include cost of attendees' travel or accommodations. Additional sales, use or other taxes may apply.

### **Team Registration Discounts**

When three colleagues from the same company register for an Event at the same time with payment, the fourth colleague may attend free. Subsequent cancellation of any paying member of the team will result in a charge for the free attendee. The "Fourth Person Free" discount applies to credit card or check payments only. Discounts cannot be combined with other offers, including Early Bird and sponsor rates. For questions or information on Event registrations or for multiple seat discounts, please contact the Forrester Events Team.

### Cancellations

Forrester must receive written notification from the participating company of any cancellation. If written notice of cancellation is received by Forrester more than four weeks prior to the date of the Event (on or before September 24), Forrester will refund 100% of the fee to the participating company. If written notice of cancellation is received by Forrester less than four weeks but more than two weeks prior to the date of the Event (from September 25 through October 7), Forrester will refund 50% of the fee. If written notice of cancellation is received by Forrester less than two weeks prior to the date of the Event (from October 8 through the Event), the participating company shall be liable for 100% of the fee. In accordance with the foregoing, cancellation less than two weeks prior to the date of the event or other nonattendance of the Event will result in participating company's forfeiture of the full fee.

### **Substitutions and Ticket Sharing**

Each event registration is for one person only. Event tickets may not be split or shared.

### **Use Of Your Registration Information**

By registering for the event, you acknowledge and agree that from time to time you may receive information relevant to the Event from Forrester. Forrester will not resell your information to third parties, and will use it only in accordance with our privacy policy, which can be found at our website www.forrester.com. Your name, title, company, and/or country will be included on the post-event attendee list available to sponsors after the Event, unless you notify us in advance that you do not wish to have your name appear on the list. Please note that your name and contact information are encoded in the barcode on your Event badge. If your badge is scanned at a sponsored activity or sponsor booth during the Event, your contact information will be transferred to the sponsor.

### Photographs and Video

Photographs and/or video may be taken at the Event by Forrester, or others on behalf of Forrester, that include your image or likeness. By attending the Event, you agree that Forrester may edit and use such photographs and/or video for any marketing, promotional or other purpose without compensation to you.

Use the following address for all correspondence regarding cancellation inquiries for Events in North America: events@forrester.com.

I agree to the terms and conditions specified on this contract.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

□ I grant Forrester Events the right to share my email address on the post-event attendee list.